

Claremont.

DATA SHEET | Claremont Cloud



Oracle Hosting: New World Agility, Old World Diligence

Claremont provides a uniquely flexible Oracle-centric hosting solution. Organisations previously faced limited choices: data centre providers who don't know Oracle; Oracle specialists without credible hosting services; global service providers that are inflexible or who favour managing entire estates.



Claremont provides flexible, high quality Managed Services for Oracle technology and Oracle E-Business Suite. Rather than providing packaged solutions, we deliver the support scope, approach and SLAs to meet our customers' business and IT requirements. We believe that quality of service is paramount and only use dedicated, permanent UK-based support specialists for our Managed Services delivery. Combined with excellent ITIL-based processes and infrastructure this ensures we deliver cost-effective, flexible and high quality services.

We provide comprehensive Oracle hosting by combining first class data centre facilities with our knowledge of Oracle technology and support delivery. Our hosting options are unrivalled: public & private Clouds, dedicated hardware and co-location. Furthermore, we provide a choice of Clouds, powered by Oracle VM or VMWare, removing the licensing and support headaches the Cloud can create for Oracle software.

Our data centres are all purpose-built facilities based in the UK that exceed the Tier 3 specification.. These provide state of the art infrastructure with intelligent and fully redundant networks, power and cooling. As such our data centres are also some of the greenest with a Power Usage Effectiveness (PUE) of 1.3 (1.2 is state of the art & the US average is 2.0).

Physical security includes blast proof windows, multiple layers of specialist access control, including biometric security, 24x7 manned security and comprehensive video surveillance and audit logs. Fire security is maintained using VESDA (Very Early Smoke Detection Apparatus) and HFC-227 Dry Gaseous fire suppression to ensure fires are detected and eliminated at their earliest stages.

Particular attention has been paid to the network infrastructure and by using 5 Tier 1 (the highest) Internet transit providers and very heavy peering to over 200 partners, our Internet connection provides unrivalled levels of performance and availability. This provides a high performance and stable platform for the IPSec site-to-site VPNs used for secure connectivity to customers' networks.

Energy	
Manufacturer Model	Data Centre
More efficient	
A	
B	
C	
D	
E	
F	
Less efficient	
G	
Energy consumption GWh/year	1.08
<small>Actual consumption will depend on equipment hosted in the data centre</small>	
47u Rack Capacity	800+
Cooling capacity	14 thm
Power capacity	2.5MVA
<small>Further information is contained in product brochures</small>	



Our data centres are deliberately sited in secluded, regional locations because these present lower risks for security and energy availability than London locations. However, thanks to the network investment the data centres are only 4ms from London.

Our approach enables Claremont to deliver services ranging from discrete hosting of a single Oracle instance through to full end-to-end hosting and support. Customers gain operational and commercial certainty without sacrificing service, quality or flexibility. Please contact us for full details of how we can remove the burden of hosting Oracle systems.

Why Claremont?

- Secure UK data centres
- Public & private Clouds, dedicated hardware & co-location
- SLAs for Oracle availability & support Incidents
- Energy efficient, "green" solutions
- Comprehensive monitoring
- Multi-site DR options
- Dedicated, UK-based support staff
- Bespoke solutions tailored to customer requirements
- Rapid turnaround for instance cloning & patching
- Flexible support for Oracle CEMLI's
- ITIL V3 processes

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