DATASHEET

PUBLIC SECTOR

Who are we?

Claremont is an established, UK-based, specialist Oracle Managed Services Provider. We are focused on delivering service excellence, helping our customers get the most out of their investment in Oracle's technology, E-Business Suite and Cloud Applications.

This focus, coupled with our deep expertise and agility, makes us a refreshing alternative to the large systems integrators. We add value by delivering first-class services at affordable prices and are an organisation that's easy to do business with.

What do we do?

Our Credentials

- Successful track record of great delivery & reducing costs for the public sector.
- Service Excellence: 100% customer satisfaction (as measured in monthly customer surveys).
- Winners of multiple UKOUG Partner of the Year awards in each of the last 4 years.
- Shortlisted as Oracle's EMEA E-Business Partner of the Year 2020.
- Crown Commercial Service Supplier: All our services can be procured through G-Cloud 12.
- ISO27001 certified: Addressing your information security requirements.
- Investors in People Gold: Investing in our people to provide excellent service.

Cloud Hosting

Claremont Cloud has been specifically designed to provide infrastructure Cloud for Oracle technology - one of the only UK-based Oracle VM-powered public Clouds outside of Oracle, combining years of expertise in hosting and infrastructure, with our extensive knowledge of running and managing Oracle applications.

Managed Services

Claremont provides clients with first class Oracle E-Business and Oracle technology support. Dedicated specialist resolver groups, across all the necessary skillsets, work in concert to provide a truly proactive support service. This removes the headache of supporting Oracle technology, and in turn provides our clients with peace of mind.

Consulting

Claremont has completed many successful Oracle E-Business implementations, upgrades, and consultancy engagements for our customers. Our Kairos upgrade methodology accelerates and de-risks the R12.2 upgrade process, giving customers peace of mind that they will attain the very best outcomes for their organisation.

CLAREMONT

Why Claremont?

- **Expertise**: Specialist Oracle Managed Services Provider, able to provide Cloud Hosting, Managed Services and Consultancy Services, including Oracle E-Business R12.2 upgrades.
- **Referenceability**: Trusted as a long-term Managed Services Provider by many organisations in the UK and Ireland, including local authorities and not-for-profit organisations.
- **Value for Money**: First-class services at affordable prices.

What some of our customers say

"Our partnership with Claremont will help us to carry out important upgrades to our internal systems, and I'm pleased that we're entering the new contract at what is a crucial and exciting time for our council's digital programme."

Councillor Joan Griffiths
City of Edinburgh Council

"As a not-for-profit organisation, National Trust's IT is focused on delivering value for money for its members. Claremont has been our trusted Oracle Managed Services partner for over 7 years delivering against this vision, continually helping to realise business process efficiencies…"

Jon Townsend, CIO
National Trust

"It's an absolute credit to Claremont's ethos that support has continued in such a professional way."

Mike Jackaman
IT Business Manager
Suffolk County Council

Choosing The Right Managed Services Provider

If you are looking for an Oracle partner who can help you with your Oracle support requirements, goes about it the right way and can back up the talk, then contact us. And if you would like to find out more about the E-Business Suite updates or have a question, you can email us at info@claremont.co.uk or phone us on +44 (0) 1483 549004.