

DATASHEET

E-BUSINESS HEALTH CHECK



Proactive Oracle E-Business Health Checks



A Claremont Oracle Health Check is an opportunity to maximise the benefit of your Oracle E-Business Suite solution. By validating what you have and identifying what can be improved, whether that be new functionality, opportunities to streamline processes, performance improvement, security hardening or efficiency saving.

Claremont provides individualised health checks across the entire E-Business Suite to ensure systems are fit for purpose and optimised to their most effective configuration. This allows customers to derive a greater return on investment from their IT systems and ensures they can concentrate on their core business function.

Claremont consultants are given the freedom to deliver. This means that when performing activities such as health checks they can use their skills, experience, and initiative to deliver a comprehensive health check tuned to the customer's requirements. This is done independently of any business development activities, ensuring there is no pressure on the consultant to deliver a health check that supports sales activities.

Claremont consultants are all senior consultants with 20+ years' experience, many have experience as users of the very applications that they now support. Our consultants have the expertise to perform an in-depth and thorough health check with a high degree of understanding as to the demands placed upon the customers IT systems.

A Claremont Health Check is a baseline of your current solution and an opportunity to identify and unlock potential.

Our Health Checks are:

- About listening and understanding. To reflect on pain points and system limitations as you perceive them.
- An opportunity to inspire and to be inspired. To share aspirations, and to learn about new functionality available to you today. It is also a chance for the experienced Claremont consultants to share their best practice knowledge with you.
- A comprehensive review of system "health".
 - To check the basics and validate assumptions
 - To verify code lines and supported versions, and to identify prospective patching
 - To highlight problem areas for intervention
 - To explore areas for performance gains, tuning and efficiencies

Our EBS Health Checks provide organisations the chance to leverage Claremont's vast Oracle experience and use it to get the most out of their systems.



CLAREMONT

Types Of Health Checks

Claremont provides Health Checks covering:

- Oracle Financials
- Oracle Procure to Pay
- Oracle HCM
- Oracle Database
- Oracle Infrastructure

You select the components that you need and leave the rest to us.

All of Claremont's Health Checks comprise of three core components:

1. Diagnostics, compliance and stewardship
2. Face-to-face discussions with your subject area experts and key personnel
3. Analysis, review and presentation



Diagnostics, Compliance and Stewardship

A suite of (read-only) scripts used to identify various aspects of your existing solution including Workflow & System Administration, Configuration & Customisations, Data Structures & data integrity, Software, Patch Levels, Database Configuration, and underlying architecture.

Face-To-Face Discussions

An opportunity to reflect on your vision, aspirations and goals for the system. To highlight areas of focus for improvement or particular pain and frustration. We will seek to share knowledge throughout the engagement, adding value at the outset of the engagement.



Analysis, Review and Presentation

The captured information will be reviewed and documented by the Claremont team. The health check report will detail the checks performed, any issues found and recommended actions and improvements, each item will be prioritised.

Finally, Claremont will present their findings, reviewing and discussing each area of interest with you.

Claremont can subsequently be engaged to make the recommended changes, or the client can choose to make these changes themselves.



Choosing The Right Managed Service Provider

If you are looking to get more from E-Business Suite, then a Health Check is a great opportunity to work out where you are, and what you can improve. Select which of our health checks you'd like us to undertake and get in touch to discuss how we can help you.